

The Dentons logo is presented in a white, arrow-shaped box pointing to the right. The background of the entire page is a close-up photograph of a sea anemone with numerous tentacles, rendered in a vibrant purple and blue color palette. A large, dark, curved shape overlaps the top-left portion of the image, serving as a backdrop for the text.

DENTONS

Client Experience Program

Insights for in-house legal

Complimentary
webinars

Grow | Protect | Operate | Finance

September 2024

We are passionate about delivering value to you and your organization through our service delivery and through the investment we make in our relationship with you. One of the investments we are making is to provide complimentary access to our client experience webinar program. Shaped by the input of our global in-house legal community, this award-winning program focuses on some of the biggest challenges and opportunities facing in-house legal teams.

We were motivated to create the program based on feedback about what you would value most. We are committed to always listening and acting on what you tell us.

The program delivers practical insights to help increase your impact across the organization. More than 2,000 of your in-house legal peers from 119 countries around the world registered for our last series.

Empowering you and your in-house legal team

Our complimentary client experience webinar program is focused on empowering you and your in-house legal team to be successful. We want to help you grow, operate, protect and finance your business, not only in terms of the legal landscape, but also taking into consideration the commercial skills required to be successful in your in-house legal role.

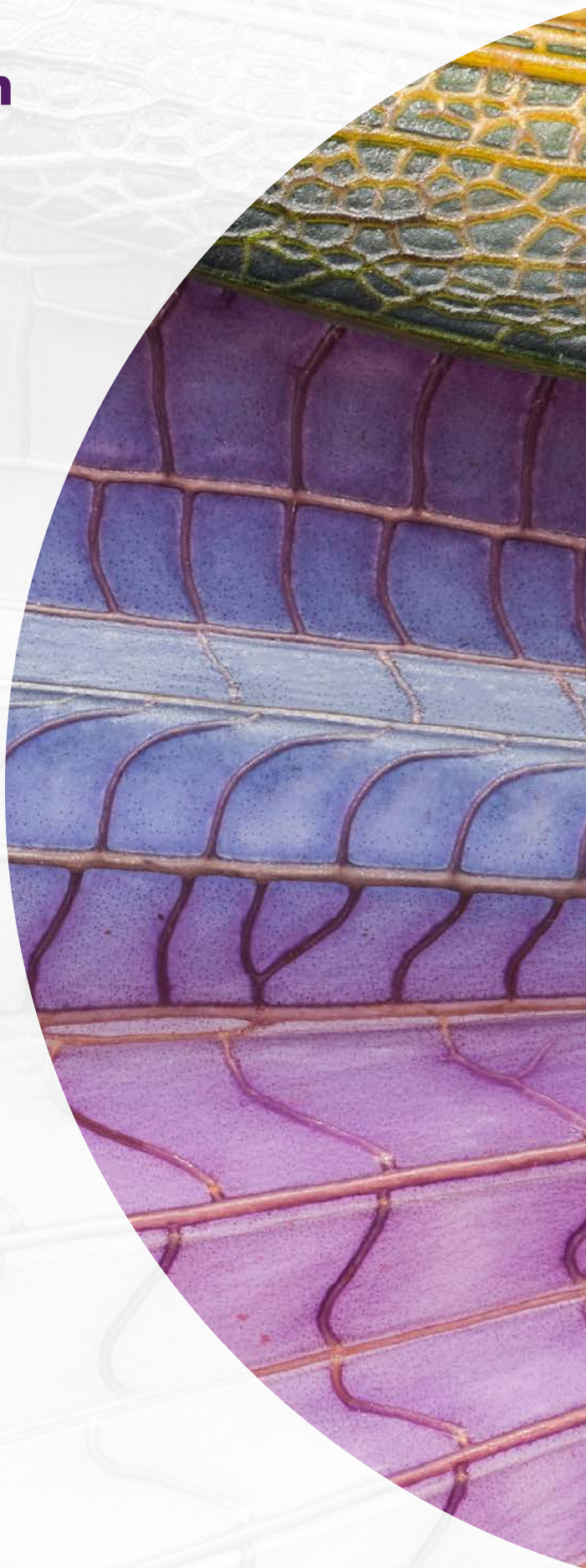
We also want to provide a platform for you to learn from experts and peers located all over the world. Leveraging our expertise as the world's largest law firm, we deliver this insight and platform through our award-winning webinar program.

What makes this program different?

- The program content is tailored for those working in in-house legal. This unique legal lens delivers practical insights on the issues that matter most to you and your team.
- Each webinar is delivered by hand-picked expert speakers with contributions from current and former in-house General Counsel.
- There's something for everyone regardless of job role or level of experience.

What will I gain from attending?

- The opportunity to access global insights from experts and peers working in similar organizations, facing similar challenges.
- The ability to upskill your team. You and your team can choose from courses that build your strategy expertise right through to your personal profile and impact.
- Access to our program resources which contain webinar recordings, practical toolkits and digestible takeaways on the issues you care about most.





The program has already amassed two international awards at The International Management Excellence Awards, hosted by the Managing Partners' Forum and sponsored by the Financial Times!

How does the program work?

- The program is delivered through a series of webinars that are typically 60 minutes each.
- Topics covered are informed by market research and feedback from you, our clients. We explore strategy and leadership, legal operations, the biggest trending issues facing in-house legal teams and personal development.
- Sessions are interactive and audience participation is encouraged to provide insight into where your global peers stand on a specific topic.
- Additional material is made available after each webinar to add to the learning experience. The program is designed to ensure you and your team deliver maximum organizational impact and accelerate your personal development.
- The content is relevant to everyone in your legal team, irrespective of where in the world they are located. All webinars are held 'live' in two different time zones.

How do I register?

You can register [here](#). Feel free to share these details with your colleagues – all are welcome!

CX webinar program 2024/2025

In-house legal insights to empower you and your organization

Strategy & leadership

Being a respected and trusted Board level advisor

How do you elevate your impact at the Board? This session will look at the pivotal role of the General Counsel in establishing robust Board governance and setting performance benchmarks and metrics. We will discuss the challenge of balancing ethical and commercial responsibilities. Our panel of former General Counsel/ Board members will also address what happens when things are not going so well, including strategies for dealing with conflict and challenging stakeholder dynamics.

**Tuesday 1
October 2024**

Legal operations

Exploring AI use in the legal function

The use of AI as part of the in-house legal technology toolkit has dramatically increased and continues at pace. Disruptive in-house legal teams are investing in AI to reduce overheads and better position the legal team as strategic business partners. This session will analyze some of the key risks involved and examine the future outlook and trending solutions and use cases for in-house legal.

**Thursday 30
January 2025**

Issues that matter most

Key trends in AI governance, procurement and deployment for global organizations

Our expert panel will provide a quick global overview of the latest market and regulatory developments. We will deep dive into how you build and embed responsible AI governance models into AI partnerships and into the procurement, deployment and use of AI in a way that supports the organization's strategy, helps navigate uncertainty and delivers measurable business outcomes. The panel will also address the related practical challenges and how to overcome them, taking into account evolving legal requirements and market practice.

**Tuesday 8
October 2024**

Personal development

Challenging the stigma around mental health and fostering mental wellness

Open and honest conversations about mental health can be transformative. Working in the legal sector, our speakers will share their personal journeys with mental health challenges and discuss how to recognize when someone may not be ok. How can we shatter the silence that often stops individuals from seeking support? Our panel will also outline practical strategies for proactively nurturing a workplace culture that enables mental wellbeing for all.

**Thursday 14
November 2024**

Building a high performing in-house legal team

This session will dissect the core components of successful, high-performing in-house legal teams. It will also outline practical strategies on how to turn your team's capabilities into a distinct competitive advantage for your organization. This is a must-attend session for in-house legal team leaders ambitious to unlock excellence and chart a course for sustained team success.

**Tuesday 26
November 2024**

Being an effective change leader

As a change leader, you need to craft a compelling vision and create a sense of urgency to inspire stakeholders to follow you. Whether you are running a new panel process, introducing new technology or optimizing workloads, there are change strategies and techniques you can adopt to give your projects the greatest chance of success. Our speakers will discuss the critical skills required to lead, drive and sustain organizational change.

**Thursday 13
March 2025**

Global cybersecurity legal risk essentials

This session will review the latest global regulatory trends and risks for in-house legal teams. Our panelists will discuss key learnings from the last twelve months, including supply chain failure, serious ransomware and the impact of AI on cyber risk. We will discuss what these learnings mean in practice for preparedness and incident response, including responding to AI incidents, to bolster the organization's preparedness and resilience.

**Thursday 13
February 2025**



New insights on-demand with CenterX!

Many of you have told us that you are keen to be able to access our resources, whenever and wherever you want. CenterX is our exciting new on-demand offering that brings our past recordings, practical toolkits and digestible takeaways on the issues you care about most, together in one place.

As a natural evolution to our client experience webinar program and focused on continuing to empower you and your in-house legal team, CentreX contains a wealth of on-demand resources.

What can you access?

- Strategies, approaches and ideas on the same core areas and topical issues you are familiar with on our client experience webinar program
- Podcast perspectives from leading experts
- Curated articles and checklists
- Practical toolkits and takeaway guides
- On-demand client experience webinar recordings and digestible summaries

Benefits for you?

- A complimentary collection of curated resources, complete with checklists, templates, workbooks and guides, to help you hone essential skills
- Leading insights accessible to you and your team when you need them most
- Practical guides so you can easily implement the insights shared

What do your in-house legal peers say about the program?

"This insight program is truly inspired and sorely needed."

"The program delivers very productive and thought-provoking content."

"It was really great hearing from peers in different industries."

"What I value about the program is the focus on the skillsets of an in-house lawyer."

"I need to watch the recording of sessions several times to incorporate so many great ideas!"

"The program is really good and this is something that other law firms are not doing."

"It was reassuring to learn that the problems I encounter as in-house counsel are shared by many, worldwide. It's so valuable to have that connection."

"I especially like that you invite speakers from different jurisdictions to address some interesting and challenging issues."

The program brings our global insight beyond legal advice to you, through the range of speakers, content and time zones offered.

Ready to get involved?

You can explore more at www.dentons.com/client-experience and register for our upcoming webinars [here](#). At any point you can get in contact with the client experience program team via cxprogram@dentons.com

We are looking forward to seeing you online!

ABOUT DENTONS

Across over 80 countries, Dentons helps you grow, protect, operate and finance your organization by providing uniquely global and deeply local legal solutions. Polycentric, purpose-driven and committed to inclusion, diversity, equity and sustainability, we focus on what matters most to you.

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