

The Dentons logo is a white rectangular box with a right-pointing arrow shape on its right side, containing the word "DENTONS" in a bold, black, sans-serif font.

DENTONS

Client Experience Program

Insights for in-house legal

Complimentary
webinars

September 2025



We are passionate about delivering meaningful value to you and your organization—both through our service delivery and the investment we make in building a strong, lasting relationship with you. As part of that commitment, one of the investments we are making is providing you with complimentary access to our client experience webinar program. Developed with insights from our global in-house legal community, this program tackles some of the most pressing challenges and opportunities facing in-house legal teams.

We were motivated to create this program based on feedback about what you would value most. We are committed to always listening and acting on what you tell us.

The program delivers practical insights to help increase your impact across the organization. More than 3,400 of your in-house legal peers from 119 countries around the world registered for our last series.

Empowering you and your in-house legal team

Our internationally-acclaimed webinar program delivers bespoke training to empower you and your in-house legal team. It's designed to inform and inspire you to navigate the evolving legal landscape with confidence through focused learning in strategy and leadership, legal operations and personal development.

What makes this program different?

Built by and for in-house counsel

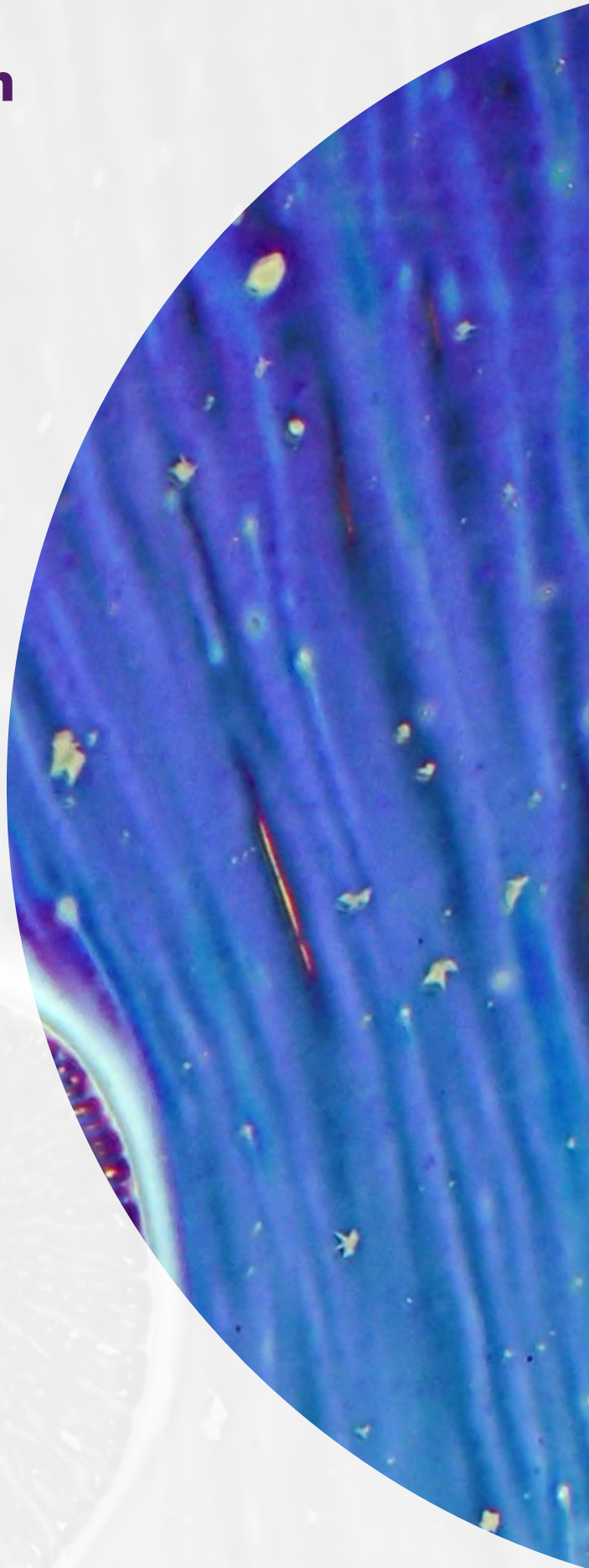
Tailored for in-house legal teams, each session is shaped by feedback from senior legal professionals, ensuring relevance to your strategic priorities and operational challenges.

Global reach, local relevance

Leveraging our experience as the world's largest global law firm, each session delivers diverse perspectives and cross-jurisdictional insights. It helps you stay ahead of global trends while applying them locally.

Real-world insights that matter

Gain actionable knowledge through case studies and expert-led discussions focused on the pressing issues impacting in-house legal teams. Practical strategies and fresh perspectives will help you to navigate challenges and anticipate what's next.





The program has already amassed two international awards at The International Management Excellence Awards, hosted by the Managing Partners' Forum and sponsored by the Financial Times!

How does the program work?

This seven-part webinar series delivers dynamic, 60-minute sessions designed to provide actionable insights tailored for your in-house legal team. Each session encourages audience participation, providing a unique opportunity to learn from how your global peers are approaching key challenges. All content is globally focused, with webinars hosted live across two time zones – so your team can join from anywhere. A suite of post-event resources includes concise session summaries, toolkits, and bite-sized takeaways to reinforce your learning experience and support implementation.

What will I gain from attending?

- Global insights from leading specialists and peers working in similar organizations, navigating similar challenges.
- Opportunities to upskill your team, with sessions ranging from strategy and leadership right through to personal development.
- Access to a rich library of resources focused on the issues that matter most to you.
- The program is designed to help you and your team drive organizational impact and accelerate your professional growth.

CX webinar program 2025/2026

In-house legal insights to empower you and your organization

Strategy & leadership

The General Counsel's role as a leader during uncertain times

In times of uncertainty, the General Counsel plays a critical role as a leader, guiding the organization through ambiguity with clarity and confidence. This webinar will explore strategies and frameworks to help you lead with impact during uncertain times, leveraging real-world case studies.

Thursday 9 October 2025

Building a future-ready legal function

The role of Legal is changing fast. How do you build a Legal function that is not only fit for today's needs but ready for what's next? This webinar will take a practical approach to reimagining legal function service delivery that enables growth and aligns seamlessly with enterprise strategy.

Thursday 6 November 2025

Identifying and managing emerging risks

Proactively spotting risk and offering alternative solutions that advance the business mission while mitigating that risk is where legal teams can unlock value. This webinar will examine building a forward-looking, business-aligned legal risk management strategy through horizon scanning, smart frameworks, and cross-functional accountability.

Thursday 12 March 2026

Legal operations

Future-proofing your legal technology roadmap

Technology is no longer a nice-to-have—it is essential to staying relevant, responsive and aligned with the business. But with so many tools, platforms, and promises out there, where do you start? This webinar offers a clear, practical roadmap for legal leaders looking to make smart, strategic technology choices.

Using specific scenarios, we will explore how to build a technology strategy that supports your team today and scales for tomorrow.

Thursday 29 January 2026

Show and tell: Demonstrating Legal's value to the business

Underscoring the function's value to the business has been an imperative for law department leaders over the past few years and the shifting economic situation will further emphasize this as a priority. This webinar will explore insights on demonstrating value in ways that resonate with business stakeholders—from aligning Legal's goals with enterprise priorities, to using data and storytelling to showcase outcomes. You will hear how other in-house teams are tracking and communicating their contributions, building stronger partnerships across the business, and positioning Legal as a proactive, strategic enabler.

Thursday 26 March 2026

Personal development

From pushback to partnership: Navigating stakeholder dynamics for in-house counsel

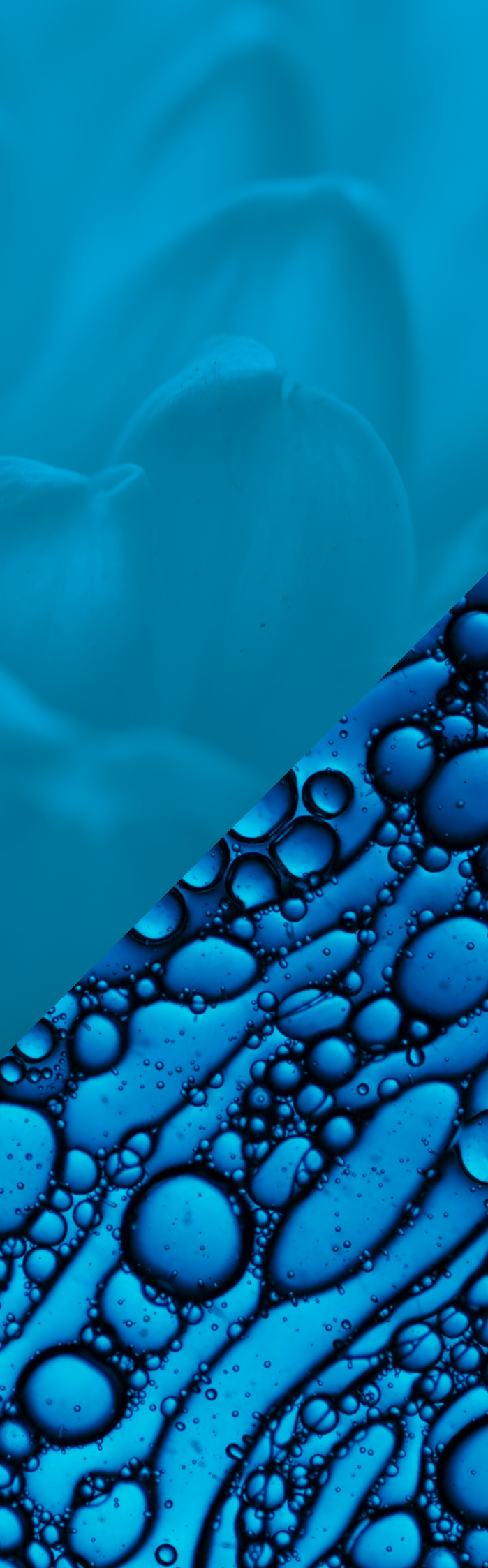
Strong stakeholder relationships are essential for in-house legal teams to be effective, influential and aligned with the business. But managing expectations, navigating competing priorities, and communicating legal advice in a way that resonates can be challenging. This webinar will help you to transform your stakeholder relationships with strategies that build trust, boost collaboration and amplify your team's impact.

Thursday 13 November 2025

Own the room: Executive presence for in-house legal professionals

This session is designed for in-house legal professionals who want to strengthen their leadership presence and build a personal brand that resonates at the executive level. We'll explore what executive presence really means in a legal and business context, how to communicate with influence, and how to project confidence even in high-stakes situations. You will walk away with practical strategies to elevate your visibility, earn trust and lead with impact—whether you are presenting to the board, advising senior leaders, or guiding your team through change.

Thursday 26 February 2026



New insights on-demand with CenterX!

You have told us you want easier, anytime access to the resources that matter most to you. CentreX is our dynamic new on-demand platform that brings together past webinar recordings, practical toolkits, and bite-sized insights—all in one convenient place.

As a natural evolution of our client experience webinar program, CentreX is designed to continue empowering you and your in-house legal team. With a wealth of curated content, it's your go-to hub for staying informed, inspired, and ahead of the curve.

What can you access on CenterX?

- Strategic insights and practical approaches on the same core topics and timely issues featured in our client experience webinar program.
- Insightful podcast episodes offering fresh perspectives from subject-matter specialists.
- Curated articles, checklists, and resources to support your day-to-day work.
- Hands-on toolkits and takeaway guides to help you put ideas into action.

What's in it for you?

- Complimentary access to a curated resource library including checklists, templates and workbooks designed to help you build and refine essential skills.
- Leading insights on demand, whenever you and your team need them most.
- Actionable tools and practical guides that make it easy to apply what you learn and drive real impact.

What do your in-house legal peers say about the program?

"This insight program is truly inspired and sorely needed."

"The program delivers very productive and thought-provoking content."

"It was really great hearing from peers in different industries."

"What I value about the program is the focus on the skillsets of an in-house lawyer."

"I need to watch the recording of sessions several times to incorporate so many great ideas!"

"The program is really good and this is something that other law firms are not doing."

"It was reassuring to learn that the problems I encounter as in-house counsel are shared by many, worldwide. It's so valuable to have that connection."

"I especially like that you invite speakers from different jurisdictions to address some interesting and challenging issues."

The program brings our global insight beyond legal advice to you, through the range of speakers, content and time zones offered.

Ready to get involved?

You can explore more at www.dentons.com/client-experience and register for our upcoming webinars [here](#). At any point you can get in contact with the client experience program team via cxprogram@dentons.com. We are looking forward to seeing you online!

ABOUT DENTONS

Redefining possibilities. Together, everywhere. For more information visit [dentons.com](https://www.dentons.com)

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