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Work Refusals in the Era of COVID-19

Four areas of law:

- Occupational Health and Safety Act
- Employment Standards Act
- Human Rights Code
- Public health guidance / Reopening Ontario Act

Occupational Health and Safety Act

OHSA work refusal provisions

Public Health Guidance – Reopening Ontario Act

- Refusal to work in employer's office / facility
 - Is a worker entitled to work from home if feasible?
 - Does employee require medical justification?

Human Rights Code

Mental disability, such as anxiety disorder

Family status

Recommendations

Consider all four statutes

Is work refusal only a matter of preference or fear?

Consider risk of inspector scrutinizing all of your COVID-19 protocols

Consider employee morale issues

Firm, confident approach often advisable



