DENTONS

Thursday, November 2, 2023

Navigating workplace investigations Part 2: More of your FAQs answered

Grow | Protect | Operate | Finance

Moderator



Taylor Holland Senior Associate, Edmonton D +1 780 423 7160 taylor.holland@dentons.com

Speakers



Alison Walsh
Partner, Edmonton
D +1 780 423 7147
alison.walsh@dentons.com



Cristina Wendel
Partner, Edmonton
D +1 780 423 7353
cristina.wendel@dentons.com



Victoria Merritt
Associate, Vancouver
D +1 604 443 7139
victoria.merritt@dentons.com



Workplace Investigations Group

- Dentons' Workplace Investigations Group consists of labour and employment law specialists who provide comprehensive workplace investigation and risk management solutions
- Our services include:
 - Conducting external workplace investigations
 - Supporting employers with internal workplace investigations
 - Risk assessments and prevention
 - Policy development
 - Workplace investigations training
 - Harassment training



Q: Who should get a copy of the investigation report once the investigation is concluded?

Q: What is your opinion on recording an investigation meeting, either through voice recording or a virtual platform?

Q: Can you avoid an investigation by terminating without cause, in cases where it is believed there is misconduct, but the employer would prefer to avoid the costs of investigating to make out just cause?

Q: To what extent should an employer intervene in and investigate an incident between two employees that occurs outside of work?

Q: If an employee is within their probationary period and there are complaints against them, would the investigation process change?

Q: Can you clarify the boundary between the investigation, and then the actions to be taken based on the outcome of the investigation? Are those separate activities undertaken by different people?

Q: Is it good practice to provide the investigation interview topics and main questions in advance to interviewees, including the respondent? If yes, how far in advance should this information be provided?

Q: Is there a difference between a written or formal complaint and a verbal or informal complaint? If so, is an investigation handled differently depending on the type of complaint?

Q: Can an investigator interview witnesses that are not employees who may have been present at the incident?

Q: Can refusal to participate in an investigation be considered insubordination?

Q: How can HR professionals strengthen their skills and expertise in conducting workplace investigations? Any recommendations?

Q: Should an organization have a policy on workplace investigations? Can an organization mandate participation in an investigation as part of a policy?

Thank you



Taylor HollandSenior Associate, Edmonton
D +1 780 423 7160
taylor.holland@dentons.com



Alison Walsh
Partner, Edmonton
D +1 780 423 7147
alison.walsh@dentons.com



Cristina Wendel
Partner, Edmonton
D +1 780 423 7353
cristina.wendel@dentons.com



Victoria Merritt
Associate, Vancouver
D +1 604 443 7139
victoria.merritt@dentons.com