

Legal Notices - United Kingdom

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<https://www.sra.org.uk/solicitors/standards-regulations/>

. Rules governing conduct issues occurring before 1 July 2007 are available at

www.lawsociety.org.uk

. The Solicitors' Standards of Conduct for Scotland can be found at

<https://www.lawscot.org.uk/members/rules-and-guidance/rules-and-guidance/>

Dentons is committed to providing top quality services to its clients. If you are a client and have any concerns about the service you receive (including the bill) please contact the partner with overall responsibility for your matter. A copy of our complaints handling procedure is available on request.

England & Wales: If you are not satisfied with how we have dealt with your complaint, you have the right to refer your complaint to the Legal Ombudsman. You can write to the Legal Ombudsman at PO Box 15870, Birmingham, B30 9EB, or contact the Ombudsman by email (enquiries@legalombudsman.org.uk)

) or phone (0300 555 0333). If you decide to refer your complaint to the Legal Ombudsman, you must make the referral within six months of your last contact with us. In the case of a bill, you may have the right to apply to the court for an assessment under Part III of the Solicitors Act 1974.

Scotland: You have a right to raise with the Scottish Legal Complaints Commission (SLCC) any concerns not dealt with to your satisfaction by the Firm's internal complaints procedure. You can refer a matter to the SLCC online or in writing but you need to do so within twelve months of the date your matter completed or legal services ended. Full details are available from

www.scottishlegalcomplaints.com

or by writing to The Scottish Legal Complaints Commission, The Stamp Office, 10-14 Waterloo Place, Edinburgh, EH1 3EG. In addition, clients in Scotland who are unhappy with their bill have the right to have the file audited by the Auditor of Court in a process called Taxation.

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[click here](#)

to download the form.

Supplier Chain Prompt Payment Plan Overview