

Conduct Rules Training for FCA firms: How can we help?

Dentons provides varied support, including:

- in-person sessions with the board setting the tone from the top;
- case study based webinars for HR, in-house Legal and Compliance; and

tailored training videos for use with different •

categories of staff.



Client feedback on **Conduct Rules training** for HR and in-house legal

66

I thought it was very thought-provoking and the team clearly enjoyed the opportunity to participate in all the case studies and think more broadly about the scenarios discussed.



Excellent sessions, thank you so much.



The Conduct Rules

Individual Conduct Rules

RULE 1

Act with integrity.

RULE 2

Act with due skill, care and diligence.

RULE 4

Treat customers fairly.

RULE 5

Observe proper standards of market conduct.



Be open and cooperative with the FCA and other regulators.



Further information



Katharine Harle

Partner, Dentons katharine.harle@dentons.com



Sarah Jackman

Counsel, Dentons sarah.jackman@dentons.com

© 2021 Dentons. Dentons is a global legal practice providing client services worldwide through its member firms and affiliates. Please see dentons.com for Legal Notices.