Privacy modernization in Canada and its impact on employers

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Privacy Modernization – Impact on Employers

The **federal privacy law** (PIPEDA) is changing. **Quebec** has introduced dramatic changes to its privacy law. **BC** is reviewing its privacy law. **Ontario** is considering introducing a new privacy law. What does it mean for employers?

PIPEDA

- NOW: Does not apply to private sector employees.
- AFTER MODERNIZATION: No change (Why? Constitutional division of powers).

Quebec (Bill 64)

- **NOW:** The Québec private sector privacy law applies to private sector employee information. Unlike those of other provinces, it does not expressly exclude from its scope information relating to "professional/employment status" e.g., name, title or business address or phone number.
- AFTER MODERIZATION: Exemptions from consent; many more individual rights/enterprise obligations. Significant fines (up to \$25,000,000 or 4% of worldwide turnover for preceding year).

• IMPACT:

- <u>Cross border transfers</u>: Not permitted unless business conducts an assessment of the legal framework in recipient "State" and determines it is equivalent to Quebec's.
- Exceptions to consent: Business transactions, disclosures necessary for service providers/contracts (with conditions), internal business functions (<u>but not specifically</u> for "establishing, managing or terminating an employment relationship" as in other provinces).
- <u>Commercial/philanthropic use</u>: Use of employee info for secondary purposes, including philanthropic ones, requires separate opt out consent (and likely requires express opt-in consent in many circumstances).

Ontario (considering new legislation)

- NOW: No provincial privacy law, so PIPEDA steps in...PIPEDA doesn't cover private sector employees = gap.
- AFTER MODERNIZATION: A new Ontario privacy law will likely require employers to develop new privacy compliance programs (where they were previously unregulated).

IMPACT:

- New regulator: The Information and Privacy Commissioner of Ontario will have jurisdiction, in addition to the federal Privacy Commissioner. Organizations may be subject to oversight by multiple privacy commissioners if a new law is enacted.
- Broader application: Application of a new law to non-commercial activities (e.g., nonprofits, charities, trade unions, political parties).
- New breach reporting: Employee information likely subject to breach reporting.
- New powers: Added powers for the Ontario Information and Privacy Commissioner, including the power to impose penalties.

British Columbia (legislation under review) and Alberta

- Alberta and BC each have their own privacy legislation (PIPA) that supplants PIPEDA in the provinces.
- Both treat employees' personal information differently than other personal information
 - **BC:** personal information collected, used or disclosed <u>solely</u> for the purposes reasonably required to establish, manage or terminate an employment relationship between the organization and that individual, but does not include personal information that is not about an individual's employment.
 - **AB:** personal information reasonably required for the purposes of (i) establishing, managing or terminating an employment or volunteer-work relationship, or (ii) managing a post-employment or post-volunteer-work relationship, but does not include personal information about the individual that is unrelated to that relationship.
- Employee personal information can be collected, used or disclosed with *notice only*; consent is not required *if the information is used for the prescribed purposes*

British Columbia legislative review

- The few submissions to the BC Special Committee for PIPA review that directly address
 employee personal information are concerned that PIPA defines employee personal information
 too broadly and that employers are collecting too much information about employees.
 - The *type* of information collected (e.g., health information)
 - The source of the information (e.g., social media, home monitoring, videoconferencing)
- Advocates are seeking legislative changes, but arguably these concerns are already addressed by broader privacy principles already in PIPA.
 - Privacy Commissioner decisions clearly set limits on what employers can collect, use and disclose PIPA is not a blank cheque for employee personal information.
- Takeaway: Employers should consider what information they collect and how they use it; if it is not for a reasonable employment purpose, get consent (or consider its necessity).

