

# An Airplane Is Down...

## "Doing More With Less"

## Agenda

### Tuesday, February 7, 2017

**4:00 - 5:30 pm** Aviation Emergency Response Organization (AERO) Meeting

Join us for the first general meeting of AERO, an industry group of emergency response professionals from across the aviation industry including airlines, cargo operators, corporate/charter operations, airports, consultants, etc.

Discussions will include:

- Membership
- Mission
- Educational programs/meetings
- Newsletters

In addition, you'll meet author and New York Times reporter Christine Negroni, whose new book "The Crash Detectives," just came out.

*Salon 3, 5th Floor of the Ritz Carlton*

**6:00 to 7:30 pm** *Welcome Cocktail Party in Old Dominion Room  
4th Floor of the Ritz Carlton*

Dinner On Your Own  
List of nearby restaurants included.

### Wednesday, February 8, 2017

**8:00 to 9:15 am** Continental Breakfast/Registration  
Salons 2 & 3, 5th Floor of the Ritz Carlton

**9:15 to 9:30 am** Welcoming Comments

# An Airplane Is Down...

## "Doing More With Less"

**9:30 to 11:00 am**

“One Size Doesn’t Fit All...Emergency Preparedness Drills, Training and Responses”

- Maximizing available resources
- Making effective use of code-share partners/alliance partners and ticket counter neighbors
- Code share/alliance issues and problems
- What kind of training exercise should you have?
- How ground service providers like the Red Cross and non-aviation companies can help you
- Keeping the business running
- Whose brand is it anyway?
- Managing the NTSB investigation
- Who pays for what?
- What does an effective emergency plan look like?

And a host of other subjects focused on maximizing limited resources and effectively using unlimited resources.

**11:00 to 11:15 am**

Networking Break

**11:15 am to 12:30 pm**

"Airlines, Ground Handlers, Airports, Emergencies... and Active Shooters"

- Passenger and Family Assistance Issues
- What are the rules?
- Role of the airline...of the airport...
- Working with law enforcement
- Working with airports, ground handlers, airlines and other operators
- Contractual issues
- Emergency response preparedness and response
- Joint drills and exercises
- Insurance and indemnity concerns

# An Airplane Is Down...

## "Doing More With Less"

**12:30 to 2:00 pm**

Box Lunch:

- "A Conversation with Chris Hart...attorney, pilot, engineer, FAA, NTSB"

In this engaging, informal discussion, Chris Hart, Chairman of the NTSB, will discuss everything and anything involving air safety. In addition, Chris will also be answering your questions.

**2:00 to 3:00 pm**

OEMs: Where Does A Manufacturer Fit In the Operator's/Customer's Emergency Preparation and Response?

- Working together...or not
- Protecting the product
- Coordinating the investigation
- Finger pointing

**3:00 to 3:15 pm**

Networking Break

**3:15 to 4:30 pm**

"Volando a Cuba!...90 Miles and a World Away"

- The Cuban Government aviation structure
- Who runs what
- Available resources...or not
- Emergency drills and response
- Ground handling issues
- Practical problems
- Code share/corporate issues

**4:30 to 5:00 pm**

Wrap Up

**6:00 to 8:30 pm**

Cocktails and Networking Dinner  
*Salon 1, 5th Floor of the Ritz Carlton*

**Thursday, February 9, 2017**

**8:00 to 9:00 am**

Continental Breakfast  
*Salons 2 & 3, 5th Floor of the Ritz Carlton*

# An Airplane Is Down...

## "Doing More With Less"

**9:00 to 9:15 am** Opening Comments

**9:15 to 10:15 am** "In The Eye of the Storm"

This unique panel will, in the context of "Sully" discuss what really happens during an investigation . Panel members will include among others, the investigators and parties involved in the investigation of Flight 1549, "The Miracle on the Hudson"

**10:15 to 10:30 am** Networking Break

**10:30 to 11:15 am** "Off The Record!"

A lively panel of well-known print and broadcast media members, as well as industry and government public affairs representatives. You'll learn from these insiders:

- The 24/7 news cycle
- How to effectively deal with the media/NTSB
- Saying what you can say and what you can't say
- How to say what you can't say
- Dealing with family members

**11:30 am to 12:15 pm** The 2017 Federal Aviation Administration Panel: A Look at 2016 and a Crystal Ball into 2017

A Panel of Current/Former Industry, DOT and FAA officials and others assessing 2016 and examining 2017, including:

- Flight Standards re-organization
- Chief Counsel's Office re-organization
- 2017 initiatives affecting airlines
- Changes in FAA enforcement philosophy and strategies
- Unmanned aircraft systems and their impact on the airspace
- Drugs, alcohol and other HAZMAT
- Enforcement priorities

**12:15 to 12:30 pm** Wrap Up/Closing Comments