

# Beyond Illusions 5 Emerging Challenges in Employment Law, Al and Data Privacy

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### **Presenterbots**

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### Beyond Employment Law Agenda

- Employee Data Security Trends
- Artificial Intelligence in the Workplace
- "Whole-of-Enterprise" Approach -Creating a Cyber Culture
- Q&A





## ADVERSARY WORLD MAP







# LAZARUS GROUP



#### Payment will be raised on

5/16/2017 00:47:55

Time Left 02:23:57:37

#### Your files will be lost on

5/20/2017 00:47:55

Time Left 06:23:57:37

About bitcoin

How to buy bitcoins?

### Ooops, your files have been encrypted!

#### What Happened to My Computer?

Wana Decrypt0r 2.0

Your important files are encrypted.

Many of your documents, photos, videos, databases and other files are no longer accessible because they have been encrypted. Maybe you are busy looking for a way to recover your files, but do not waste your time. Nobody can recover your files without our decryption service.

#### Can I Recover My Files?

Sure. We guarantee that you can recover all your files safely and easily. But you have not so enough time.

You can decrypt some of your files for free. Try now by clicking <Decrypt>. But if you want to decrypt all your files, you need to pay.

You only have 3 days to submit the payment. After that the price will be doubled. Also, if you don't pay in 7 days, you won't be able to recover your files forever. We will have free events for users who are so poor that they couldn't pay in 6 months.

#### How Do I Pay?

Payment is accepted in Bitcoin only. For more information, click <About bitcoin>. Please check the current price of Bitcoin and buy some bitcoins. For more information, click <How to buy bitcoins>.

And send the correct amount to the address specified in this window. After your payment, click <Check Payment>. Best time to check: 9:00am - 11:00am



Send \$300 worth of bitcoin to this address:

Сору

### Employee Data Security Trends Setting the table

- Collecting Data
  - Hiring
  - Background Checks
  - Medical Insurance
  - Personnel Records
  - Medical Leave Requests

- Security Solutions
  - Industry Frameworks (e.g., NIST, ISO, DHS)
  - Restricting Access
  - Securing Data At Rest
  - Retention Policies
  - Internal Facing Policies, Procedures
  - Updated Employee
    Privacy Policy

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Privacy and Cybersecurity Risks Where are you exposed? return

- Risk of over-collection of information that is unlawful or protected
  - Health, Financial, Biometric DTECTIO
- Increased litigation
  - Data breach
  - Failure to secure
  - Biometric statutes

Privacy Law Developments

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- GDPR
- California Privacy Law

### Al In The Workplace

### **Meet HARRI**



https://www.youtube.com/watch?v=yW78fd\_eL4s

### **How Are Companies Using AI?**

- Recruitment
- HR Functions
- Targeted Coaching / Discipline
- Brand Transformation
- Customer Service Kiosks



# **AI - Coaching and Discipline**





coach\_otto BOT 649 PM



Hi @michael! We can start today's session whenever you're ready Just say 'OK' or 'Let's go' ... or something like that



michael Advert OK let's do it



coach\_otto BOT 649 PM

Great!

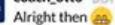
We're going to pick up where we left off with Constructive Guidance. Sound good?



0 8

michael 650PM YUp





Here's your scenario - I'll give you a minute to read, then I'll start as Olivia:

#### **Constructive Guidance**

Helping Olivia (a junior team member) improve her presentation style (10KB) -

Olivia has been on the team a few months. Strong performer with high potential.

Part of her job is providing a monthly business update to senior management - a 15-minute formal presentation. She's mostly great. But you notice during these presentations that she has a tendency to apologize excessively:

For example, in response to a question like "What did we do in Q2 2014 again?". Olivia might say, "I'm sorry. It's on the previous slide - \$23 million."

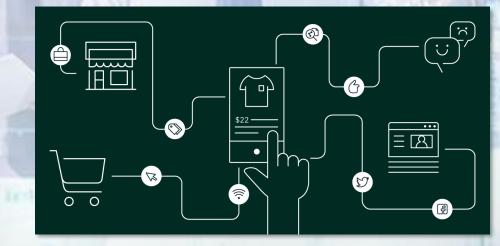
You catch Olivia after the latest presentation (in which you counted at least 4 "sorry"s). How do you address this development point with her?

### **AI Customer Service Kiosk**

- AI is rapidly developing unforeseen capabilities in advertising, processing, and information sharing
- How can AI be leveraged to allow customers to "customize" their experience?
- Real time feedback

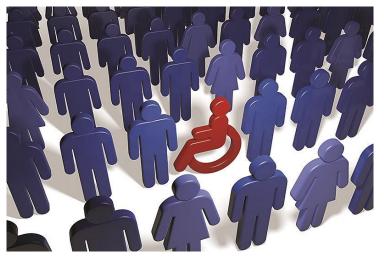






### **Age/Disability/National Origin Discrimination**





- Could the use of AI in the workplace have a disparate impact on individuals over 40?
- Could AI give rise to additional accommodations and more difficulty proving undue hardship?
- Could the use of AI in the workplace have a disparate impact on individuals with language barriers?

### **Interesting Thought**

Might companies run into "discrimination" claims or reputation problems if they replace humans with AI?

"Made in USA" = "Made By Humans"





### **How Is Your Cyber Culture?**

- Training
- Awareness
- Testing
- Management Buy-In?
- Appropriate Risk Analysis?

